



Rules and Regulations of the “Gift of the Month!” Prize Draw organized by Plazmaszolgálat Korlátolt Felelősségű Társaság

I. Terms and Conditions of Participation

The organiser of the prize draw (hereinafter the “Draw”) is Plazmaszolgálat Kft.

Company name: Plazmaszolgálat Korlátolt Felelősségű Társaság

Registered office: 2045 Törökbálint, Torbágy utca 15/A, Hungary

Tax number: 14380817-2-13

Company registration number: 13-09-121293

Email: aktualis@plazmaszolgalat.hu

Telephone: 06 (80) 205 370

(hereinafter “Plazmaszolgálat” or the “Organiser”)

Plazmaszolgálat Kft. (the Organiser) is the data controller for the prize draw. Only natural persons aged 18 or over may participate. Directors and employees of Plazmaszolgálat Kft. may not participate. The Organiser will use a data processor only where that processor carries out data-processing operations on behalf of and in accordance with the Organiser’s instructions.

By participating in the Draw, a participant accepts the terms set out in these Rules. Participation in the Draw constitutes acceptance of these Rules. Detailed information on the processing of personal data is provided in Section VIII, “Data Protection”. Acceptance of these Rules does not automatically constitute consent to receive direct-marketing communications or to the public disclosure of the winner’s name.

The prize may not be exchanged for another product or service and may not be redeemed for cash. The Organiser reserves the right to cancel or suspend the Draw or withhold a prize if suspected abuse or a breach of the conditions arises in connection with the Draw. Any taxes payable on the prize will be borne by the Organiser.

The Organiser undertakes to fulfil its declaration, reporting and payment obligations in respect of any public charges payable by the Organiser in connection with the prizes under the applicable laws. In

view of the applicable legal provisions, the Organiser may be unable to award a prize if the required information is incomplete or not provided by the deadline.

If providing a prize specified in these Rules becomes impossible or disproportionately difficult for reasons beyond the Organiser's control, including in particular procurement difficulties, lack of stock or discontinuation of the product, the Organiser reserves the right to replace it with another prize of equal value and, where possible, in the same category. These Rules are also available in printed form at Plazma Points.

The Draw is not a regular or ongoing game and will take place only during a specified period announced in advance.

The Organiser may advertise the Draw. These Rules constitute the complete information regarding the Draw. The Organiser may exclude or limit liability for interpretations of information published elsewhere that differ from these Rules only to the extent permitted by law.

II. Prize

12 ROWENTA RH5A32E0 X-PERT 5.80 Allergy 3-in-1 stick vacuum cleaners

Product code: 1508610

III. Duration of the Draw

From 2 November 2026 to 28 November 2026.

Draw and announcement of results: Monday, 30 November 2026.

The winners will be notified and, subject to separate consent, their names will be published as set out in Section IV.

IV. How the Draw Works

1. Only participants who fully satisfy all participation requirements set out in these Rules and whose completed and legible entry forms are received by the Organiser during the Draw period may take part in the prize draw.

2. To participate, a participant must visit one of the Plazma Points operated by Plazmaszolgálat during opening hours within the Draw period and complete Plazmaszolgálat's customer satisfaction questionnaire. Throughout the promotion, after completing the questionnaire on each visit, the participant may enter the Draw again by submitting a new entry form to the collection box. This increases the participant's chances of winning.

3. Only natural persons registered in Plazmaszolgálat's records and having a donor number may participate in the promotion.
4. After completing the customer satisfaction questionnaire at a Plasma Point, the participant will receive one entry form. The participant must provide the following information: name, donor number, telephone number and email address. To enter the draw, the completed form must be placed in the collection box at the Plasma Point.
5. By completing the entry form in full and placing it in the collection box at a Plasma Point, the participant enters the Draw and accepts these Rules. If selected as a winner, the participant consents to the Organiser publishing their name on its Facebook page. The Organiser will publish only the winner's name and will not disclose any other personal data, in particular the donor number. If more than one participant has the same name, the winner will be identified by telephone notification from the reception desk of the relevant Plasma Point. In such cases, the prize belongs to the participant notified by reception by telephone. The participant's unique donor number ensures the winner's unambiguous identification.
6. The winners will be drawn in the presence of a draw committee consisting of two committee members, one person conducting the draw and two witnesses. One prize will be drawn for each Plasma Point. Only valid entry forms submitted during the Draw period in accordance with these Rules will be included in the draw.
7. Consent to the processing of personal data for direct business, advertising or marketing purposes is not a condition of participation. Participants may consent to marketing-related data processing by completing a separate, voluntary and unambiguous Data Protection Declaration, independent of the Draw. The Organiser will notify winners using the contact details provided on the entry form on the working day following the draw. A winner's name may be published on the Organiser's Facebook page only with the winner's separate and voluntary consent.

V. Notification of Winners

Plazmaszolgálat will attempt to contact each winner using the telephone number provided no more than twice. The official and primary method of notifying a winner is by telephone, with the call made by the reception desk of the relevant Plasma Point on behalf of the Organiser. Telephone notification constitutes the official notice of winning. If winners do not respond despite these attempts, or do not contact Plazmaszolgálat themselves within 7 calendar days after the Draw ends, the Organiser will consider them to have forfeited their prizes. Learning of the win only after this grace period does not entitle the winner to any compensation.

Participants are therefore strongly advised to check Plazmaszolgálat Kft.'s Facebook pages after the Draw ends and verify the final results. The Organiser accepts no responsibility if winners fail to do so. Winners may collect their prizes at the location specified in the notification message. Arranging collection is the winner's responsibility; the Organiser will not deliver the prize to the winner. Prizes must be collected within two weeks of the announcement of the results and no later than Monday, 14 December 2026.

If a winner cannot be reached despite the notification attempts or fails to collect the prize by the deadline above, the Organiser may revoke the winner's entitlement and draw an alternate winner. The same provisions apply to notifying the alternate winner and collecting the prize. Only natural persons may participate in this Draw.

VI. Liability

Facebook accepts no liability in connection with the prize draw. Facebook does not sponsor, endorse, administer or otherwise associate itself with the Draw. Participants provide their information and data to the Organiser, not to Facebook.

The Organiser accepts no responsibility for incomplete information (such as misspelled names), omissions by participants in this regard, or delays in notification and/or delivery.

Participants bear all consequences arising from information they provide incorrectly or from their email inbox being unable to receive messages.

The Organiser excludes or limits its liability for defects in the prizes to the extent permitted by applicable Hungarian law. The Organiser likewise excludes or limits liability, only to the extent permitted by law, for costs, damage or losses arising from or related to any errors, omissions or malfunction of the Draw, or delays occurring during the Draw.

If the prizes are not collected by the alternate winners either, Plazmaszolgálat may draw another alternate winner.

Warranty and Statutory Rights for Defective Goods

The exercise of warranty and statutory rights in respect of products awarded as prizes is governed by the legislation in force at the relevant time and by any warranty terms provided by the manufacturer or distributor for the product.

The winner may obtain information from the product's manufacturer or distributor regarding the options and conditions for making a claim in connection with any product defect. The Organiser will fulfil its obligations under applicable law but does not provide any additional warranty beyond the

requirements of law or the terms offered by the manufacturer or distributor. Under the statutory provisions applicable to the company, a one-year period for asserting statutory claims relating to defects or lack of conformity in purchased products applies from the date of delivery; this period does not necessarily coincide with the start date of the promotion.

VII. Taxation and Reporting Obligations

Any tax payable on the prizes will be paid by the Organiser. The winner must provide the Organiser with all information that may be required to fulfil tax obligations relating to the prize and must cooperate with the Organiser in all other respects.

The Organiser conducts the Draw in accordance with the Hungarian laws in force from time to time. The legal classification of the Draw must be assessed in light of its specific participation and administration conditions. The Organiser will comply with any applicable notification, reporting, taxation or other legal obligations.

VIII. Data Protection

Plazmaszolgálat Kft. (the Organiser) is the data controller for the prize draw.

The processing of personal data in connection with the Draw is subject to Regulation (EU) 2016/679 of the European Parliament and of the Council (General Data Protection Regulation, “GDPR”) and the applicable Hungarian data-protection laws.

With the participants’ consent, the Organiser processes their personal data for the following purposes: administering the Draw, checking eligibility, conducting the draw, notifying winners and awarding prizes. Marketing-related processing and public disclosure of a winner’s name are separate purposes and require separate consent.

The personal data processed are:

- Participant’s full name
- Telephone number
- Donor number
- Email address
- Signature

The Organiser retains the personal data provided on entry forms for 30 days after the Draw ends, unless a longer retention period is necessary in connection with identifying a winner, awarding a prize, pursuing legal claims, or fulfilling the Organiser’s legal, tax, accounting or other regulatory obligations. Data processed on the basis of consent for marketing purposes will be retained until that consent is withdrawn or for the period specified in the applicable privacy notice. Consent to publication of a

winner's name may be used only for the purpose of publication and for the period specified in the applicable privacy notice.

Consent to marketing-related processing or to publication of a winner's name may be withdrawn at any time, free of charge and without giving a reason. Withdrawal does not affect the lawfulness of processing carried out before withdrawal. Processing necessary to administer the Draw may continue on the applicable legal basis during the retention period specified in these Rules.

Withdrawal of consent to marketing-related processing or to publication of a winner's name does not, in itself, terminate participation in the Draw or affect entitlement to a prize.

As a data subject, a participant may exercise the rights provided under the GDPR, including:

- requesting information about the processing of their personal data and access to those data;
- requesting rectification of personal data and, in the cases specified in the GDPR, erasure;
- objecting to processing in the cases specified in Article 21 of the GDPR;
- requesting restriction of processing in the cases specified in Article 18 of the GDPR.

Further information about participants' data-protection rights and consent is available in the Organiser's general privacy notice at: <http://plazmaadas.hu/adatkezelesi-tajekoztato>.

Requests or complaints concerning the processing of personal data may be submitted:

- by post to 2045 Törökbálint, Torbágy u. 15/A, Hungary;
- by email to aktualis@plazmaszolgalat.hu;
- by telephone on 06 (80) 205 370.

Complaints concerning data processing may be submitted to the Hungarian National Authority for Data Protection and Freedom of Information (NAIH) using the following contact details:

Postal address: 1363 Budapest, Pf. 9.

Address: 1055 Budapest, Falk Miksa utca 9–11.

Email: ugyfelszolgalat@naih.hu

Website: <http://www.naih.hu>

Data Protection Officer of Plazmaszolgálat Kft.: Dr Zsombor Sümegi (gdpr@gdprtanacsadas.eu)

IX. Miscellaneous Provisions

The Organiser reserves the right to supplement or amend these terms or the Draw itself, provided that any amendment is not detrimental to participants and that these Rules remain compliant with the laws in force. The Organiser will publish any amendment, as far as reasonably possible, sufficiently in advance of its effective date at the locations where the Draw was announced and published.

Any matters not expressly regulated by these Rules shall be governed by the Organizer's applicable Data Protection Notice and the laws and regulations of Hungary.

Törökbálint, 30 October 2026